



OFFICE & FACTORY : 1st Floor Patil House, Opp. Shiv Mandir, Penkar Pada, Near Dahisar Check Naka, Mira Road (E) Mumbai - 401107.

CORPORATE OFFICE & FACTORY : E-Biotorium House, Plot No. B1/1, MIDC Industrial Area, Mira Gaon, Opp. A.P. College, A.P. Gym, Swimming Pool and Sports Club, Near Amar Palace Hotel, Mira Road East, Mumbai, District Thane, India, Pin. - 401107.
Customer Care No.: 022-50820000 / +91-8792739970

SOP for Payment Mode

1. Modes of banking available with E-Biotorium Direct Sellers for transfer of funds

E-Biotorium Network Pvt. Limited ('E-Biotorium') provides its direct sellers following secured modes and facilities to deposit their funds for billing.

- NEFT/IMPS/RTGS

Direct Seller can use below mentioned designated* banks by using their net banking to transfer funds online through RTGS/IMPS/NEFT into E-Biotorium bank accounts & share the Transaction Slip copy with the respective team for further processing.

- ❖ List of E-Biotorium designated bank a/c for Activation Pin:



- ❖ E-Biotorium designated bank a/c for District Stockist & Pickup Centre:



**Important:

- (i) E-Biotorium does not accept cash
- (ii) Cash is not accepted towards security deposit for opening E-Biotorium Distributor Point by E-Biotorium Consultants.

2. Security of Payment Methods

E-Biotorium ensures Online payments are accepted through secured payment channels. All other security measures e.g. CCTV/ Security guards/ Insurance coverage is in place and are being regularly audited.

3. Procedure of Cancellation of Payment & Chargeback Options

In case Direct seller desires to return the products in accordance with Company's return policy, then he has the option to take back refund (Online transfer to his bank account).

For E-BIOTORIUM NETWORK PRIVATE LIMITED

Sagar Joshi

Director

