



Return, Refund And Cancellation

e-Biotorium house, plot no. B1/1, MIDC Industrial area, Mira goan, near Amar palace hotel, Opp. A P college and A P Gym, Mira road east, Mumbai District Thane, Maharashtra India Pin code 401107.

CAREFULLY READ THIS POLICY BEFORE MAKING ANY PURCHASE

RETURN, REFUND, EXCHANGE AND CANCELLATION POLICY:

Reasons for no cancellation, no return, no refund, no exchange, no warranty and no guarantee:-

We have a no return and no exchange policy for the reasons of return abuse as practiced by the customers.

Return/Exchange abuse means when customers take advantage of a business's returns policy for profit or material gain. Common types of returns abuse include:

- Using an item, then returning it for a refund
- Returning a different item than the one purchased
- Using free trial periods repeatedly without purchasing.

All the products that you purchase from E-Biotorium Network Pvt. Ltd. are hygienic as they are completely sanitized before packing and thus when a person opens and use the products, these items are at more risk that the one using it may have rendered it unhygienic or left behind some kind of residue alongwith certain viruses, bacteria, germs, fungus or any other contagious diseases, making it unhygienic for resale.

We have no Refund Policy, you shall be responsible for the purchase you make with us. All the products that you purchase from E-Biotorium

Network Pvt. Ltd. are hygienic as they are completely sanitized before packing and thus when a person opens and use the products, these items are at more risk that the one using it may have rendered it unhygienic or left behind some kind of residue alongwith bacteria, germs, fungus or any other contagious diseases, making it unhygienic for resale.

Once a product is ordered by you, you shall not be able to cancel the same as we practice a no cancellation policy. You may only be entitled for cancellation on a product in an event wherein we fail to deliver the product ordered within the estimated time of delivery as promised by us.

It is hereby communicated that you shall be solely responsible for the products bought **“only after inspection”** of the products of the Company. Notwithstanding, in case, the goods tend to be defective, you would always have the option to not accept the products in its defective condition.

You shall necessarily inspect the products while accepting the delivery from our distributors and/or from the authorized pick-up centers and only after thorough inspection you shall accept the product and thereafter make the payment to us with the bank details as provided by us.

Once you accept the delivery from our distributor and/or from our authorized pick-up centers after thorough inspection it shall be deemed that you have inspected the product and that there is no defect in the product and that you have accepted the delivery after due satisfaction and after you transfer the consideration amount and/or the selling price to us you shall thereby waive your right to return the said product.

If you, after the inspection of the product delivered to you by our distributors and/or collaborative entity and/or from our authorized pick-up centers feel that the said product is defective, you shall always have the right to not accept the same and ask for another product.

However, the above clause shall not be applicable if you order our product directly through our website and that you shall waive your right of inspection while ordering our product directly from the website and that we will not be responsible for any damage and/or defect which occur during the transit and that you shall order the same at your sole risk and cost.

All E-Biotorium Network Pvt. Ltd. products are 100% natural, additional/alternative therapy products for external support and use only.

Products as offered by the Company help for providing health benefits, which may not be tangible and/or apportioned and/or visibly seen we also do not instruct and/or advise to alter and/or modify and/or change any medicines/prescriptions/medical treatments as recommended to you by your concerned doctor. We do not claim any health benefits as the functioning of our products vary from person to person.